

## DEVELOPMENT AND VALIDATION OF AN INDUSTRY 4.0 ADAPTATION POTENTIAL SCALE (4IRAPS)

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**Abstract.** The aim of this study was to develop a scale that can measure the potential of adapting to Industry 4.0, which refers to the fourth industrial revolution described as a combination of the innovation of various digital technologies rapidly developed in recent years. In addition, the reliability and validity of the Industry 4.0 Adaptation Potential (4IRAPS) is demonstrated. This research was conducted in two stages of a pilot and a main study. The data was collected from 174 participants enrolled in technical and management departments at the graduate and associate degree levels of two different universities. A 50-item questionnaire concerning Industry 4.0 prepared by experts experienced in this field was applied to the participants. As a result of a factor analysis, 30 items and 11 subscales with low a factor load and reliability level were removed from the questionnaire. The reliability and validity of 4IRAPS were verified by the analyses via PLS-SEM. Finally, the remaining four sub-dimensions referring to Industry 4.0 were labelled as interested, effort for adaptation, readiness, and pessimism. This study developed the first scale of the industry 4.0 adaptation potential. The scale consists of four sub-dimensions and 17 items. It was determined that this scale was statistically reliable and valid.

**Keywords:** industry 4.0, adaptation potential, scale development, effort, pessimism about industry 4.0.

**JEL Classification:** J24, L84, M50, O14.

### Introduction

Historically, based on the technological developments, the industrial process has been split into generations, namely Industry 1.0, 2.0 and 3.0, and the current industrial generation has been called Industry 4.0. In the latest era, industry and working life have been transformed, and the operation of the mechanical structure has been replaced by digital relations. In other words, machines communicate with each other and a huge system can be managed from the interface in a center. The management of such a complex technological structure and human

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workers within these structures requires significant competence, knowledge, and skills (Bauer & Wee, 2015; Eberhard et al., 2017; Vaidya et al., 2018; Koca, 2020).

Bauer and Wee (2015) defined Industry 4.0 as the industrial process where production is digitized with developments, such as managing large areas with little power, a surprising increase in the processing power of high volume data gathered by the extensive and intensive network relationship within the enterprise, analytical and business intelligence, touch interfaces, augmented reality systems with human-machine interaction, advanced robotic systems, and 3D printing digital images that can be turned into physical output.

As can be inferred from the definition given above, the major components of Industry 4.0 are Cyber-Physical Systems (CPS), the Internet of Things (IoT), the Internet of Services (IoS), robotics, big data, cloud and cognitive computing and augmented reality (AR) (Sanders et al., 2016; Pereira & Romero, 2017; Zhong et al., 2017; Xu et al., 2018; Ruppert et al., 2018). According to Bauer et al. (2018), Industry 4.0 provides significant advantages to business in terms of the increasing efficiency (47%), decreasing errors (33%), reducing costs (33%), supporting staff (32%), minimizing production time (31%), and utilizing human-machine interfaces (25%). It is considered that the importance of human resources in production decreases with the fourth industrial revolution (Industry 4.0). On the contrary, integrating individuals as managers in the production process to support continuous improvement in the process and outputs, create value added aspects, and prevent possible losses shows that importance of employees is greater than before (Vaidya et al., 2018). Due to the business technology created by the fourth industrial revolution, the skills required in the future are updated every year (Eberhard et al., 2017). For example, according to the research of the world economic forum, creativity, which was tenth in the top ten in the ranking of importance, moved up seven places in 2016 coming third (World Economic Forum, 2016), and in the research conducted in 2019 creativity ascended to the top in the of the soft skills list (Charlton, 2019). This mostly concerns university students and other job seekers hoping to find a job in the future or those wanting to be promoted to a good position.

Schmidt et al. (2015) conducted an empirical study on the potentials of use of Industry 4.0, with the participation of 592 experts in the information technology and manufacturing sector. The authors used a Likert scale consisting of six factors and the following 13 items, which were technology use ( $n = 5$ ), production time improvement ( $n = 4$ ), business process complexity ( $n = 1$ ), level of automation ( $n = 1$ ), mass customization ( $n = 1$ ), and idle data ( $n = 1$ ). They found that four factors positively and significantly influenced the potential use of Industry 4.0 while the business process complexity negatively and significantly influenced the potential use of Industry 4.0; however, they did not find a significant relationship between level of automation and the potential use of Industry 4.0. Hamada (2019) surveyed 1062 owners and managers of firms in Japan, finding that the managers' lack of knowledge of technological developments resulted in decision-makers failing in Industry 4.0 adaptation.

Following a thorough review of the literature, no scale regarding the Industry 4.0 adaptation potential scale was found. Although Hamada (2019) used a scale in his research to measure decision-makers of firms' attitudes toward adaptation to Industry 4.0, his scale was designed to survey organizations and was not sufficient to measure individuals adaptation

potential to Industry 4.0. This shortcoming prompted the need to develop and validate an appropriate scale. To fulfil this gap, this study was conducted for the purpose of developing a scale in this field that will contribute to academic studies and support practitioners in terms of employee's adaptation potential to Industry 4.0. It will also guide the provision of qualified human resources and determine their priorities. Furthermore, recommendation to universities will be made to encourage to prepare students for their future working life and the new labor market conditions.

## 1. Method

Mixed-methods methodology was used in the research. First, a qualitative method was used with the purpose of determining the content that should be included in the scale construct by researching the findings in the literature. In addition, the issue was discussed with two experts to create items for the test scale. Then, the quantitative method was administered to develop and validate the scale. SPSS v. 25 was used for data analyses. This study was undertaken in two parts: first, a test scale was applied to the participants as a pilot study, and second following the results of the pilot study, the items to be removed from the test scale were determined.

### 1.1. Pilot study (first part)

In order to develop the scale, a questionnaire was prepared to examine the factor structure and internal consistency of Industry 4.0 items and distributed to the voluntary participants. Reliability, validity and correlation analyses were carried out in order to simplify the scale by removing the items with low reliability and validity from the initial draft scale with 50 items. The pilot scale was conducted in stages, as in previous studies (Slavec & Drnovsek, 2012). These stages are described below.

#### *First stage: content domain specifications, item generation, and questionnaire development*

Initially, the literature review related to Industry 4.0 was skimmed, and the prominent information about the subject was compiled. Based on the literature review of Industry 4.0, which included cloud computing, CPS, robots, and IoT 50 items were created and checked by two specialists who are knowledgeable in this field, and some statements were revised. To develop the scale to be used in the research, a 50-item questionnaire was produced using a five-point Likert scale ranging from 1 (strongly disagree) to 5 (strongly agree).

#### *Second stage: sampling, survey and data collection*

The questionnaire developed in the first stage was applied to the determined sample. The suggested sample size is 40 participants for a pilot study that aims to assess the adequacy of a scale (Isaac & Michael, 1995; Hertzog, 2008; Johanson & Brooks, 2010). The sample of the current pilot study consisted of 50 students enrolled in Artvin Coruh University; 20 in the technical sciences department and 30 in the management sciences. Fifty questionnaire forms were distributed to the students, and all of them were completed.

*Third stage: Dimensionality and reliability assessment*

An exploratory factor analysis (EFA) was conducted on the 20-item Industry 4.0 Adaptation Potential (4IRAPS) to improve the scale. The validity and reliability analyses of the test scale items were undertaken using the collected data, and the items with factor loads below 0.55 and reliability levels (Cronbach’s alpha) below 0.70 were removed from the scale. The factor loads were maintained above 0.55 in order to increase validity, and the number of items was reduced in order to keep the participants engaged in the process of completing the questionnaire. Ensuring this was necessary to collect accurate data with a questionnaire that will be developed for use in future studies. Thirty relatively weak items were removed from the scale; thus, as a result of reliability and validity analyses, a 20-item scale with four subscales each consisting of five items was produced. The subscales and their reliability and factor loadings are shown in Tables 1 and 2.

At the completion of the pilot study, a scale was developed to measure the Industry 4.0 adaptation potential. This 20-item five-point Likert scale ranging from 1 (Strongly disagree) to 5 (Strongly agree) and the factor loadings are given in Table 3.

Table 1. Reliability analyses results of the pilot study

Subscales	Number of Items	Cronbach’s Alpha ( $\alpha$ )	Inter-Item Means		Scale Statistics		
			Correlation	Covariance	Mean	Variance	Std. Deviation
Interested in Industry 4.0	5	0.866	0.568	0.687	18.063	19.847	4.45501
Effort for Adaptation to Industry 4.0	5	0.904	0.657	0.783	19.979	21.638	4.65165
Readiness for Industry 4.0	5	0.729	0.349	0.350	13.740	11.991	3.46275
Pessimism about Industry 4.0	5	0.791	0.428	0.711	16.167	22.482	4.74155

Table 2. Subscales and factor analyses results of the pilot study

Subscales	KMO	Bartlett’s Test of Sphericity			Extraction Sums of Squared Loadings	
		Approx. Chi-Square	df	Sig. ( $p$ )	Total	% of Variance
Interested in Industry 4.0	0.816	105.170	10	0.000	3.270	65.407
Effort for adaptation to Industry 4.0	0.867	147.306	10	0.000	3.639	72.782
Readiness for Industry 4.0	0.616	50.490	10	0.000	2.372	47.431
Pessimism about Industry 4.0	0.769	60.860	10	0.000	2.671	53.415

Note: KMO: Kaiser-Meyer-Olkin, Measure of sampling adequacy.

Table 3. The measurement scale developed through the pilot study and the factor loadings

Subscales (Factors) and items		Factor loadings of items	Subscales (Factors) and items		Factor loadings of items
1	<i>Interested in Industry 4.0 (INT-IN4)</i>		3	<i>Readiness for Industry 4.0 (REI4)</i>	
1		0.821	11		0.566
2		0.722	12		0.577
3		0.741	13		0.674
4		0.712	14		0.675
5		0.733	15		0.571
2	<i>Effort for Adaptation to Industry 4.0 (EFADIA)</i>		4	<i>Pessimism about Industry 4.0 (PESIN4)</i>	
6		0.820	16		0.620
7		0.718	17		0.587
8		0.734	18		0.607
9		0.673	19		0.788
10		0.808	20		0.656

## 1.2. Main study (second part)

The modified 20-item scale was distributed to 200 students, and data was collected and analyzed to determine the final 4IRAPS.

### 1.2.1. Procedures

4IRAPS, which was developed with the pilot study, required a main study to ensure it is accurate in terms of reliability and validity. In the second part of this study, the final version of the scale was created. To achieve this, the scale was administered to a larger sample than that of the pilot study. The collected data was examined by a factor analysis, and the validity and reliability of the construct were assessed again (Crocker & Algina, 1986; Johanson & Brooks, 2010). For this study, SPSS v. 25 was used for EFA. Structural equation modeling (SEM), which is a multivariate statistical method (Stein et al., 2012), was applied. For the confirmative factor analysis (CFA), SmartPLS 3, a statistical program using the partial least-square structured equation model (PLS-SEM), was utilized (Ringle et al., 2015).

### 1.2.2. Sample

The research data were collected from university students between November and December 2019. These students were selected from two universities in question as part of the entrepreneurship project and were preparing to enter the business world. In this respect, they were determined as a research sample that is thought to have awareness of industry 4.0. The 4IRAPS questionnaire was distributed to students studying in business administration, technical and engineering departments in Artvin Coruh University and Recep Tayyip Erdogan University in Turkey. A total of 174 students participated voluntarily in the survey with an 87% response rate. Of the respondents, 64 (36.8%) were male and 110 (63.2%) were female, with ages ranging from 18 to 25 years ( $M = 22.04$ ;  $SD = 3.80$ ). The demographic characteristics of the participants are shown in Table 4.

Participants' perceptions of the scale items, "which are the most popular occupations in the industry 4.0 process" and "what will be the impact of Industry 4.0 on the workforce" are intended to provide an insight into how the participants interpret the Industry 4.0 process. In addition, whether they are proficient in any software language is an indicator of their digital skill, which is important for the future labor world. The perceptions of the respondents concerning these issues are shown in Table 5.

Table 4. Demographic characteristics of the participants

Students from University	N	Percent (%)	Gender	N	Percent (%)
Artvin Coruh University	112	64.4	Male	110	63.2
Recep Tayyip Erdogan University	62	35.6	Female	64	36.8
Total	174	100.0	Total	174	100.0
Degree	N	Percent (%)	Do you know any software language?	N	Percent (%)
Undergraduate	32	18.4	Yes	40	23.0
Graduate	127	73.0	No	134	77.0
Postgraduate	15	8.6	Total	174	100.0
Total	174	100.0			
Age Groups	N	Percent (%)	Educational Field (Departments)	N	Percent (%)
18–19	47	26.9	Business and Management	77	44.3
20–21	56	31.6	Electronic, Mechatronic and Machine Engineering	41	23.5
22	31	17.8	Architecture	25	14.4
23	17	9.8	Health Sciences	14	8.0
24	14	8.1	Physical Science	13	7.5
25	10	5.8	Psychology	4	2.3
Total	174	100.0	Total	174	100.0

Table 5. The future perceptions of the respondents

What is the most important impact of Industry 4.0 on the workforce?	N	Percent (%)	What is the most popular job in the future?	N	Percent (%)
The need for qualified workforce increases	51	29.3	Software	33	19.3
The need for (unskilled) labor decreases	48	27.6	Electronic/ Mechatronic/ Machine	41	23.6
Doesn't affect employment	29	16.7	Management and Psychology	34	19.5
Provides flexible working opportunity in terms of time and space	46	26.4	Computer and Space Sciences	18	10.4
Total	174	100.0	Digital Technologies and Artificial Intelligent	12	6.9
			Others (Nanotechnology, Data Mining, Social Works)	16	23.3
			Total	174	100.0

The students responded to the items based on the effects of Industry 4.0 on labor they perceived. As shown in Table 5, 73.6% of the participants correctly evaluated the possible effects of Industry 4.0 on the workforce, consistent with the literature. In addition, most of the participants answered the question of “What is the most popular job in the future?” as data mining, software engineering, effective management skills, data analytics, computer system analysts, etc., which is consistent with the literature (Eberhard et al., 2017; Vaidya et al., 2018; Xu et al., 2018; Ruppert et al., 2018; Bauer et al., 2018; Koca, 2020).

## 2. Results

### 2.1. EFA

EFA is used to identify cross-relationships between inter-level variables and the principal component analysis determines the items which can be combined in a factor (Leech et al., 2005). A reliability analysis was performed to test whether the variables of each factor were consistent in measure. Additionally, the reliability analysis was used to determine the items with a low reliability level and evaluate the quality of the scale in accordance with Cronbach's alpha (Hair et al., 2014a).

In Table 7, the four factors revealed by the factor analysis using Varimax rotation explained 63% of the total variance. All the variables had a sufficient load on factors in which they were involved. Variable loadings of .50 or higher are accepted as practically significant (Hair et al., 2014a). While only one item (Item 15) had a loading of 0.539, other variables have a greater load on the factors to which they belong (ranging from 0.619 to 0.880). Communality is another indicator of EFA, and the communality level of all variables have to be 0.50 or more in order to determine the total amount of a variable's common variance with other variables included in the analysis (Hair et al., 2014a). As a result of the factor analysis, the communality values of the items ranged from 0.506 to 0.804. Unlike in the pilot study, one item (“Developing a different product or service makes me happy”) moved from the second factor (Effort for adaptation to Industry 4.0) to the first factor (Interested in Industry 4.0), and the factor loads of some items decreased while those of others increased.

A reliability analysis is used to examine the consistency degree of a variable multiple measurements. Internal consistency, the most applied form of reliability, is provided by the item-to-total correlations exceeding 0.50 and inter-item correlations exceeding 0.30 (Hair et al., 2014a). In addition, the coefficient is the measure of scale reliability assessed with Cronbach's alpha with the suggested level being 0.70 or more (Cronbach, 1951; Gorsuch, 1983; Robinson et al., 1991; Field, 2009; Hair et al., 2014a). The results obtained from the reliability test of the current study were above the recommended levels.

A detailed examination of the scree plot test (Figure 1), in which the overall factor structure of the scale, factor eigenvalues, and eigenvalues were graphed against the factors showed that the scale, was best represented by four factors as predicted.

Table 6. Factor analysis results

– Extraction Method: Principal Component Analysis. – Rotation Method: Varimax with –Kaiser Normalization – Rotation converged in 6 iterations.		KMO		Bartlett’s Test of Sphericity		Extraction Sums of Squared Loadings	
				Approx. X <sup>2</sup>	df	Sig. (p)	Total
		0.816		1721.667	190	0.000	12.741
N	Variables	Rotated Factor-Loading Matrix				C	
		1	2	3	4		
1	Intelligent systems always interest me	<b>0.839</b>	0.138	–0.022	0.009	0.724	
2	I like to deal with digital devices	<b>0.759</b>	0.185	0.111	0.015	0.623	
3	I agree with the philosophy of “Change is the unchangeable rule of life”, I am open to innovations that Industry 4.0 will bring	<b>0.762</b>	0.124	0.013	–0.028	0.597	
4	I have no problems in adapting to Industry 4.0	<b>0.762</b>	0.126	0.173	–0.093	0.635	
5	Industry 4.0 excites me about the future.	<b>0.628</b>	0.410	0.133	0.043	0.583	
6	Developing a different product or service makes me happy	<b>0.678</b>	0.493	0.017	0.055	0.706	
7	My adaptation process accelerates if I am informed in detail about the innovations	0.383	<b>0.696</b>	–0.031	0.031	0.633	
8	I must have data management skills to find a place in the business world of the future	0.411	<b>0.619</b>	–0.076	0.095	0.567	
9	In addition to the area I am currently studying, I should develop myself in a different area.	0.386	<b>0.668</b>	–0.090	0.093	0.611	
10	I must have the ability to analyze people’s behavior and abilities well and manage them effectively.	0.050	<b>0.705</b>	0.033	–0.068	0.506	
11	I have information about cyber physical systems	–0.031	0.202	<b>0.756</b>	0.007	0.614	
12	I have enough information about Industry 4.0	0.054	–0.028	<b>0.807</b>	–0.109	0.667	
13	I have the technological knowledge to work on Industry 4.0	0.147	–0.089	<b>0.880</b>	0.007	0.804	
14	I have the areas and opportunities to work on Industry 4.0	0.064	–0.196	<b>0.845</b>	0.092	0.765	
15	I follow the technological developments closely.	0.474	0.048	<b>0.539</b>	–0.065	0.572	
16	I believe that artificial intelligence will surpass human	0.000	0.296	0.074	<b>0.657</b>	0.525	
17	With the development of artificial intelligence, human relations will regress.	0.082	0.277	–0.135	<b>0.691</b>	0.579	
18	I think artificial intelligence as a threat to humanity	0.041	–0.203	0.001	<b>0.707</b>	0.542	
19	I’m afraid that artificial intelligence will one day rule humanity	–0.117	–0.058	–0.082	<b>0.867</b>	0.776	
20	I think devices will manage people with the development of Industry 4.0	–0.036	–0.075	0.079	<b>0.836</b>	0.712	

Note: 1: Interested in Industry 4.0, 2: Effort for Adaptation to Industry 4.0, 3: Readiness for Industry 4.0, 4: Pessimism about Industry 4.0, C: Communnality, KMO: Kaiser-Meyer-Olkin, Measure of Sampling Adequacy.



Table 7. Reliability analysis results

Subscales	Number of Items	Cronbach's Alpha ( $\alpha$ )	Inter-Item Means		Scale Statistics		
			Correlation	Covariance	Mean	Variance	Std. Deviation
Interested in Industry 4.0	6	0.880	0.563	0.552	23.590	23.046	4.801
Effort for Adaptation to Industry 4.0	4	0.761	0.450	0.389	16.820	8.186	2.861
Readiness for Industry 4.0	5	0.845	0.522	0.627	13.680	18.544	4.306
Pessimism about Industry 4.0	5	0.815	0.465	0.807	16.050	24.771	4.977

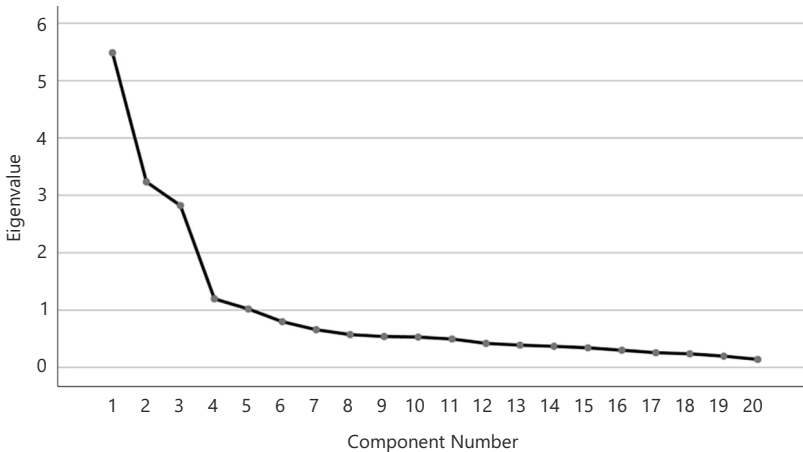


Figure 1. Scree plot for the final EFA

## 2.2. CFA

CFA is a method used frequently in scale development and validity analysis or verifying a predetermined structure. This method is a process for creating a latent variable (factor) based on the observed variables through a previously created model (Yaşlıoğlu, 2017). SmartPLS 3 software was used in the CFA (Ringle et al., 2015).

### 2.2.1. Evaluation of measurement model

CFA was conducted to evaluate the measurement model in terms of its internal consistency reliability and indicator reliability (composite reliability), convergent validity, and discriminant validity. The measurement model was developed by running the PLS algorithm via SmartPLS 3. As a result of the CFA of the model, which was first created in line with the EFA results (Figure 2), items 10, 18 and 20 were removed, and since the factor loads were low, the model was re-created (Figure 3). Revised model has 4 factor and 17 items.

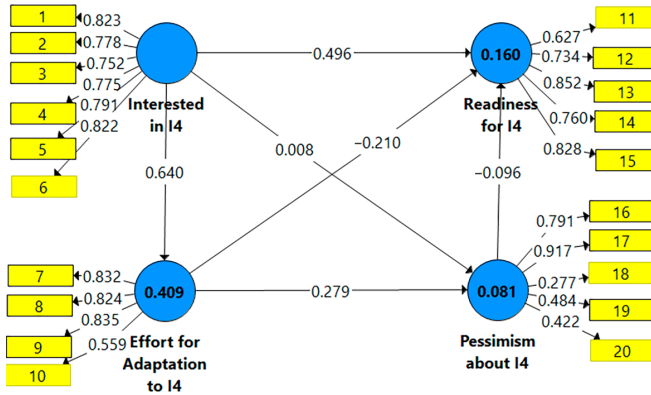


Figure 2. First measurement model

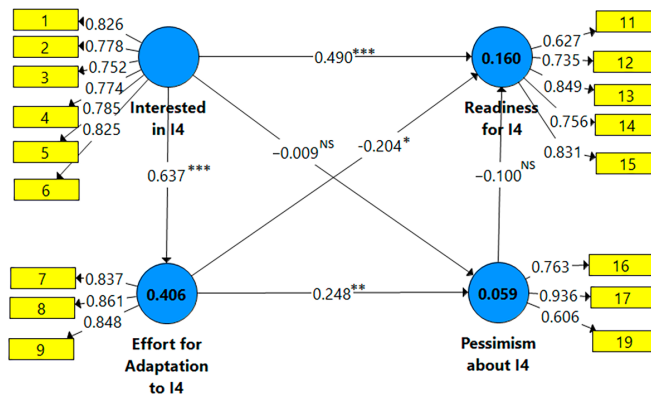


Figure 3. Revised measurement model

Note: \*\*\* $p < 0.001$ ; \*\* $p < 0.05$ ; \* $p < 0.10$ ; NS = Non-significant; I4 = Industry 4.0.

### 2.2.1.1. Convergent validity

Firstly, the internal consistency (composite) reliability test was performed based on Cronbach’s alpha and the outer loading of indicators (factor loadings) integrated into the convergent validity test. Convergent validity was established by considering the average variance extracted (AVE) values.

*Internal consistency* is verified by composite reliability and its value is expected to be over 0.70. The criterion of this analysis is Cronbach’s alpha. *Outer loading* refers to the indicator reliability which should be higher than 0.708. However, indicators with outer loadings above 0.40 are acceptable if it does not increase the threshold value of composite reliability and AVE; otherwise, they must be removed (Hair et al. 2014b). AVE should be 0.50 or more for convergent validity.

As shown in Table 8, all of the indicator’s outer loadings, in the revised model (Figure 3) were higher than the suggested value of 0.708, except for two indicators (items 11 and 19) with loadings of 0.606 and 0.626, respectively. These items were removed from the analysis,

Table 8. Convergent validity values

Variables/Factors	Outer Loadings	AVE	Composite Reliability	Cronbach's Alpha ( $\alpha$ )
1- INTIN4	0.826	0.625	0.909	0.881
2- INTIN4	0.778			
3- INTIN4	0.752			
4- INTIN4	0.774			
5- INTIN4	0.785			
6- INTIN4	0.825			
7- EFADIN4	0.837	0.721	0.886	0.806
8- EFADIN4	0.861			
9- EFADIN4	0.848			
11- REIN4	0.627	0.583	0.874	0.832
12- REIN4	0.735			
13- REIN4	0.849			
14- REIN4	0.756			
15- REIN4	0.831			
16- PESIN4	0.763	0.608	0.819	0.734
17- PESIN4	0.936			
19- PESIN4	0.606			

Note: AVE – Average Variance Extracted. INTIN4: Interested in Industry 4.0; EFADIN4: Effort for adaptation to Industry 4.0; REIN4: Readiness for Industry 4.0; PESIN4: Pessimism about Industry 4.0.

and the model was re-tested. It was determined that they did not lead to an increase in composite reliability and AVE values. Since this study is exploratory research, items 11 and 19 did not need to be removed from the analysis (Hair et al., 2014b, pp. 104–107). All composite reliability values regarding latent variables were over the value of 0.7 (from 0.819 to 0.909) and highly reliable. Thus, all latent variables used in this model were considered as reliable. The AVE values of the latent variables were found to be above the threshold value of 0.50 (0.583–0.721). According to these results, the convergent validity of the model was confirmed.

### 2.2.1.2. Discriminant validity

A discriminant validity analysis was conducted to determine whether a construct was statistically distinct from another. *Cross-loadings* of the indicators are defined as an outer loading of an indicator on a construct being higher than every other cross-loading with another construct. Some researchers have suggested using the Fornell-Larcker criterion (Fornell & Larcker, 1981; Hair et al., 2014b), while others recommend the use of Heterotrait-Monotrait Ratio (HTMT<sub>.85</sub>) as a new method (Henseler et al., 2015). In the current study, both approaches were used to assess discriminant validity in this study. The Fornell-Larcker criterion has generally been used in previous research in SEM analyses to compare square root of the AVE values with the correlations of the other latent variable. To verify discriminant validity,

the square root of the AVE should be highest in other correlations in the same column (Hair et al., 2014b). According to Henseler et al. (2015), HTMT<sub>.85</sub> is a strong criterion since all simulation conditions reach the lowest specificity levels and provides superior performance to previous approaches. The HTMT<sub>.85</sub> ratio should be lower than 0.85 for an acceptable level. It was observed that the outer loading of the construct to which each variable was associated was higher than the other construct. The cross-loadings of the indicators are shown in Table 9.

Table 9. Cross-loading values

Final Num.	Initial Num.	Variables	Cross loadings			
			INTIN4	EFADIN4	REIN4	PESIN4
1	1	Intelligent systems always interest me	<b>0.826</b>	0.475	0.246	0.083
2	2	I like to deal with digital devices	<b>0.778</b>	0.448	0.342	0.160
3	3	I agree with the philosophy of “Change is the unchangeable rule of life”, I am open to innovations that Industry 4.0 will bring	<b>0.752</b>	0.424	0.209	0.074
4	4	I have no problems in adapting to Industry 4.0	<b>0.774</b>	0.398	0.345	-0.010
5	5	Industry 4.0 excites me about the future.	<b>0.785</b>	0.483	0.284	0.200
6	6	Developing a different product or service makes me happy	<b>0.825</b>	0.712	0.226	0.161
7	7	My adaptation process accelerates if I am informed in detail about the innovations	0.554	<b>0.837</b>	0.103	0.192
8	8	I must have data management skills to find a place in the business world of the future	0.531	<b>0.861</b>	0.076	0.188
9	9	In addition to the area I am currently studying, I should develop myself in a different area.	0.537	<b>0.848</b>	0.034	0.236
10	11	I have information about cyber physical systems	0.137	0.075	<b>0.627</b>	-0.047
11	12	I have enough information about Industry 4.0	0.103	-0.051	<b>0.735</b>	-0.100
12	13	I have the technological knowledge to work on Industry 4.0	0.164	-0.023	<b>0.849</b>	-0.070
13	14	I have the areas and opportunities to work on Industry 4.0	0.071	-0.162	<b>0.756</b>	-0.067
14	15	I follow the technological developments closely.	0.494	0.231	<b>0.831</b>	-0.043
15	16	I believe that artificial intelligence will surpass human	0.130	0.166	0.047	<b>0.763</b>
16	17	With the development of artificial intelligence, human relations will regress.	0.161	0.258	-0.114	<b>0.936</b>
17	19	I’m afraid that artificial intelligence will one day rule humanity	-0.122	-0.004	-0.131	<b>0.606</b>

Note: INTIN4: Interested in Industry 4.0; EFADIN4: Effort for adaptation to Industry 4.0; REIN4: Readiness for Industry 4.0; PESIN4: Pessimism about Industry 4.0.

The Fornell-Larcker criterion results showed that the square root of AVE was higher than latent variable correlations in the same construct; therefore, all the constructs differed from each other, as shown in Table 12. The HTMT<sub>.85</sub> values of each construct were lower than 0.85; thus, the discriminant validity of the measurement was established. The Fornell-Larcker criterion and HTMT<sub>.85</sub> values are given in Table 10.

Table 10. Fornell-Larcker criterion and HTMT<sub>.85</sub> values

Fornell-Larcker Criterion						
Constructs	Mean	Std. Dev.	INTIN4	EFADIN4	REIN4	PESIN4
INTIN4	0.626	0.037	<b>0.791</b>			
EFADIN4	0.720	0.046	0.637	<b>0.849</b>		
REIN4	0.580	0.060	0.345	0.084	<b>0.764</b>	
PESIN4	0.555	0.119	0.149	0.242	-0.077	<b>0.780</b>
HTMT <sub>.85</sub> Values						
Constructs			INTIN4	EFADIN4	REIN4	PESIN4
INTIN4						
EFADIN4			0.734			
REIN4			0.294	0.174		
PESIN4			0.213	0.244	0.156	

Note: INTIN4: Interested in Industry 4.0; EFADIN4: Effort for adaptation to Industry 4.0; REIN4: Readiness for Industry 4.0; PESIN4: Pessimism about Industry 4.0; The square root of the AVE values is shown in bold.

### 2.2.2. Evaluation of the structural model

The structure model was evaluated in PLS-SEM using collinearity, path coefficient, coefficient of determination, and predictive relevance ( $Q^2$ ) analyses. The collinearity test indicates whether there is a multicollinearity problem. A variance inflation factor (VIF) value higher than 5 as a result of the collinearity test indicates multicollinearity (Hair et al., 2014b). In this study, a linear regression analysis was performed to determine the important values for the validity of structural model. Effort for adaptation to Industry 4.0 (Factor 2), readiness for Industry 4.0 (Factor 3), and pessimism about Industry 4.0 (Factor 4) were included as the dependent variables in the structural model. Therefore, in terms of collinearity, the group of independent variables affecting each dependent variable was evaluated simultaneously, but listed separately. The results of the analysis revealed that all the VIF values were lower than threshold (5) and there was no multicollinearity problem. The collinearity analysis results are shown in Table 11.

The path coefficient represents the relationship between independent (exogenous) and dependent (endogenous) latent variables and defines the effect level of independent on dependent variables. The path coefficient is indicated by the symbol beta ( $\beta$ ). The significance level is important to indicate the relevance of path relationships between constructs, and this is determined by computing the empirical t value by bootstrapping. To be significant, the t value of a latent variable should be higher than 1.65 ( $p = 0.10$ ). The structural model

results revealed that INTIN4 had the strongest positive impact on EFADIN4 ( $\beta = 0.637$ ;  $p < 0.001$ ). It was found that INTIN4 had no significant effect on PESIN4, and PESIN4 had no significant effect on REIN4. The remaining path coefficient values are shown in Table 12.

The coefficient of determination ( $R^2$ ) is an important measure for assessing the structural model and indicating the collective impacts of the independent variables on the dependent variable(s). The  $R^2$  value represents proportion of total variance in dependent variable explained by independent variables associated with it.  $R^2$  values of 0.20 are accepted as a high level in social sciences research (Hair et al., 2014b). The  $f^2$  effect size is a measurement performed by omitting the other variables from the model to determine the specific effect of one of the independent variables in the model.  $f^2$  values of 0.02, 0.15, and 0.35 indicate a small, medium, and large effect size, respectively (Hair et al., 2014b).

The predictive relevance ( $Q^2$ ) value was calculated by running the blindfolding procedure for an omission distance ( $D = 7$ ) and using cross-validated redundancy via PLS-SEM (Chin, 1998; Henseler et al., 2009). It was found that INTIN4 had the strongest impact on EFADIN4 with regard to total effect,  $f^2$  effect size, coefficient of determination ( $R^2$ ), and predictive relevant ( $Q^2$ ) in the study. Two of the independent variables (exogenous), INTIN4 and EFADIN4, had a positive and significant effect on their dependent (endogenous) variables, EFADIN4, REIN4, and PESIN4. However, PESIN4 did not have a significant effect on

Table 11. Collinearity analysis results

Dependent Variable: INTIN4		Dependent Variable: REIN4		Dependent Variable: PESIN4	
Independent Variable (1 <sup>st</sup> Group)	VIF	Independent Variable (2 <sup>nd</sup> Group)	VIF	Independent Variable (3 <sup>rd</sup> Group)	VIF
INTIN4	1000	INTIN4	1684	INTIN4	1684
EFADIN4		EFADIN4	1749	EFADIN4	1684
REIN4		REIN4		REIN4	
PESIN4		PESIN4	1062	PESIN4	

Note: INTIN4: Interested in Industry 4.0, EFADIN4: Effort for adaptation to Industry 4.0, REIN4: Readiness for Industry 4.0, PESIN4: Pessimism about Industry 4.0.

Table 12. Path coefficient results

Path Indep. Variab. → Dep. Variab.	Path Coefficient ( $\beta$ )	$t$ -Values	$p$ -Values	Results
INTIN4 → EFADIN4	0.637	90.001	0.000	Positive Effect
INTIN4 → REIN4	0.490	60.053	0.000	Positive Effect
INTIN4 → PESIN4	-0.009	00.094	0.925	Non-significant
EFADIN4 → REIN4	-0.204	10.921	0.056	Negative Effect
EFADIN4 → PESIN4	0.248	20.621	0.009	Positive Effect
PESIN4 → REIN4	-0.100	10.275	0.203	Non-significant

Note: INTIN4: Interested in Industry 4.0, EFADIN4: Effort for adaptation to Industry 4.0, REIN4: Readiness for Industry 4.0, PESIN4: Pessimism about Industry 4.0.

Table 13. Results of the structural model

Path Indep. Variab. → Dep. Variab.	Total Effect	$f^2$	$R^2$	$Q^2$
INTIN4 → EFADIN4	0.637	0.684**	0.405	0.284
INTIN4 → REIN4	0.345	0.170**	0.170	0.055
PESIN4 → REIN4	-0.100	0.011		
EFADIN4 → REIN4	-0.229	0.028		
EFADIN4 → PESIN4	0.248	0.039	0.059	0.016
INTIN4 → PESIN4	0.149	-		

Note: INTIN4: Interested in Industry 4.0; EFADIN4: Effort for adaptation to Industry 4.0; REIN4: Readiness for Industry 4.0; PESIN4: Pessimism about Industry 4.0.; \*\*:  $p < 0.05$ .

REIN4. Since REIN4 was only used as an independent variable, it does not have any latent variable to any dependent variable. Although PESIN4 did not have a significant relationship with INTIN4 and REIN4, it was not excluded from the model since it was determined that EFADIN4 had a significant effect on PESIN4. The results of  $Q^2$  being higher than zero proved that the structural model of the study had sufficient predictive relevance (Chin, 1998; Hair et al., 2014b). All the results of the variables having an effect on the model are summarized in Table 13.

### 3. Discussion

This empirical study surveyed the perception of university student on Industry 4.0. The analyses that should be applied in a scale development study were also applied in this study. In previous scale development studies, EFA and a reliability analysis were performed on the data obtained in the pilot study (Donnellan et al., 2006; Johanson & Brooks, 2010; Demirci et al., 2014). Furthermore, in the main study (second part), convergent validity, discriminant validity, CFA, and structural model analyses were conducted, as in previous studies (Slavec & Drnovsek, 2012; Magson et al., 2014; Solís & Mora-Esquivel, 2019; Forsell et al., 2020).

In the research, a questionnaire with a 50-item pilot scale prepared for the measurement of industry 4.0 adaptation potential was conducted. As a result of the EFA of the data collected from the pilot scale, those items with a factor load lower than 0.550 were removed, and the number of items was reduced. The remaining 20 items were divided into four sub-dimensions, each containing five items, according to the factor relationships. These sub-dimensions were named as interested in Industry 4.0, effort for adaptation to Industry 4.0, readiness for Industry 4.0, and pessimism about Industry 4.0. The second stage of the research was carried out with this 20-item scale using EFA performed in IBM SPSS v. 25 and CFA performed in PLS-SEM. Based on the CFA results, items 10, 18, and 20 were removed from the scale, since their factor loadings were lower than 0.600. Although, the loads of items 11 and 19 were lower than the recommended threshold value (0.708), they were not removed from the scale since they did not increase the relevant AVE value (Hair et al., 2014b). The structural model evaluation was performed on the remaining 17 items. The path coefficients, coefficients of determination ( $R^2$ ),  $f^2$  effect size, and predictive relevance ( $Q^2$ ) values were

evaluated through the structural model (values shown in Tables 8–13). Although some of the independent variables in the model did not predict some of the dependent variables in a significant way, they were not excluded from the model because the same variable significantly predicted other variables. The results of structural model evaluation verified the model. All of the constructs were retained in the model.

As a result of the above analysis, the final form of 4IRAPS containing 17 items (Table 9) was developed to measure the potential of adaptation to Industry 4.0. Since, in the literature review, no scale was found to measure the potential of adapting to Industry 4.0, the current study aimed to fill this gap and offer a valuable contribution to human resource management and practices in the context of Industry 4.0. The scale developed in this study will be a useful diagnostic tool for organizations and universities.

The limitations of the present study are a small sample and the scale consisting of only four subdimensions. Also the lack of cooperation with more than two experts in determining the parameters was another limitation. Therefore, it is recommended that future studies could contain a larger sample and determine more factors that influence the potential of adaption to Industry 4.0.

## Conclusions

The study aimed to develop a scale to measure the potential of adaptation to Industry 4.0. To achieve this, firstly, the literature was reviewed and a qualitative study was conducted to create items for a pilot scale. Then, a quantitative study was undertaken in two stages consisting of the pilot and main studies. Data was gathered from university students, and its validity and reliability with regard to measurement and structural model was proven by analyses. This study is important, being the first to develop a scale for the potential of adaptation to Industry 4.0 and for concluding that 4IRAPS can be used as a valid and reliable instrument in the assessment of individuals' potential of adaptation to Industry 4.0.

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